



Make A Difference

The Franklin County Area Agency on Aging relies on community volunteers to serve area seniors. A variety of opportunities are available to those willing to give of their time. Volunteers are needed to deliver meals, make visits to individuals in the community and at facilities, assist with activities at senior activity centers, and counsel Medicare beneficiaries.

For more information, contact the Franklin County Area Agency on Aging at (717) 263-2153 or apply online at www.franklincountypa.gov.



Franklin County Area Agency on Aging

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Volunteer Opportunities



Franklin County Area Agency on Aging



Ombudsman Program

Volunteer Ombudsmen are community neighbors who are specially trained to protect the rights of older Pennsylvanians living in long-term care facilities such as nursing homes, assisted living facilities and personal care homes. Ombudsmen help educate residents on their rights and serve as advocates for individuals who cannot advocate for themselves.

Volunteer Ombudsmen complement the Pennsylvania Long-Term Care Ombudsman Program through their local Agencies on Aging.

PA MEDI Volunteers

PA MEDI is a free health insurance counseling program designed to help Pennsylvanians with Medicare. Counselors are state-certified volunteers and Area Agency on Aging staff members who answer questions and provide objective, easy-to-understand information about Medicare, Medicare Supplemental Insurance, Medicare Advantage Plans, Medicaid, Medical Savings Programs and Prescription Drug Coverage.



Volunteer counselors help others:

- Understand Medicare
- Understand private insurance benefits and coverage
- Complete applications for government programs that help pay Medicare expenses

Volunteers are provided with the necessary training at their own pace and they decide how frequently and when they want to volunteer. No prior insurance experience required!



Home Delivered Meals Volunteers

Home Delivered Meals volunteers deliver meals to individuals who are not able to prepare a meal or attend a senior center for lunch.

Deliveries are made Monday-Friday. Meals are picked up at approximately 10-10:30 am at designated senior centers. Volunteers report directly to a designated senior center coordinator. A set volunteer schedule is preferred, but can be discussed with center coordinators.

Volunteers are required to provide vehicle insurance. Background checks are also required, but are provided at no cost to volunteers.