



Franklin County Area Agency On Aging **SERVICES**

The Franklin County Area Agency on Aging provides a planned program of supportive services to those 60 years of age and older, intended to optimize independence, promote consumer choice and enhance quality of life. In accordance with the Older Americans Act of 1965, as amended, preference is given to those persons with the greatest social and economic need.

Senior Activity Centers

Franklin County's eight senior centers offer social and educational activities, crafts, clubs, health programs and a daily, lunchtime meal.

Information and Referral

Staff provide information and referral services for programs that benefit older adults. Referrals can be made for services offered by AAA as well as services and resources in the community.

Person-Centered Counseling (PCC)

PCC is a person-centered decision support process where consumers are supported in their deliberations to determine appropriate support choices in context of their needs, preferences, values and individual circumstances.

Pennsylvania Medicare Education and Decision Insight (PA MEDI)

State-certified PA MEDI volunteer counselors offer free, unbiased Medicare health insurance counseling for those who are Medicare eligible.

Options Program

Care management is available for individuals 60+ who do not qualify for Medicaid programs. There is a sliding copay scale based on assets and income for care-managed services. Services may include personal care, adult day care and/or personal emergency response unit.

Assessment

Consumers are assessed to determine if they are Nursing Facility Clinically Eligible (NFCE) or Nursing Facility Ineligible (NFI).

Home Delivered Meals (HDMs)

The Home Delivered Meal program delivers nutritional meals to eligible homebound adults who are at least 60+ and unable to: drive, access public transportation, or participate in the senior center congregate meal programs.

Caregiver Support Program (CSP)

CSP provides resources and assistance to those managing care for a care-dependent older adult. The program works to ease the stress of caregiving by focusing on caregiver well-being. CSP provides reimbursement for caregiving expenses. Education, training, and support are also offered.

CSP For Grandparents & Older Relatives

This program provides resources and services to grandparents and older adult relatives who in a kinship care situation. Caregivers can be reimbursed for services and supplies related to caring for a child(ren).

Aging Waiver Program

This program provides home and community-based waiver services for individuals 60+ who meet health and income requirements, financially qualify for Medicaid and who have unmet needs that impact daily functions.

Protective Services

Reports of abuse, neglect, exploitation and abandonment of care-dependent individuals 18+ can be made 24/7. Investigations are provided to incapacitated older adults 60+ who are unable to perform or obtain services that are necessary to maintain physical or mental health, for whom there is no responsible caretaker and who are at imminent danger to person or property.

Loaner Closet

Medical supplies are available for loan to those 60 and older. AAA accepts large and small equipment donations. Loaner items are based on need and availability.

Transportation Pass

Individuals who are 60+ and have an income within 133% of the Federal Poverty Level can receive a free transportation pass for shared-ride services through rabbittransit. Those receiving Aging Waiver services do not qualify for this service.

Ombudsman

Ombudsmen work to resolve complaints and issues on behalf of individuals residing in long-term care settings. Ombudsmen empower residents by educating them on their rights under federal and state law and advocate for those who are unable to advocate for themselves, to ensure that they receive the highest quality of care.

For more information on these services, call (717) 263-2153 or visit www.franklincountypa.gov.