

# SERVICE



## CONTINUOUS IMPROVEMENT



**Michelle Garber**  
Franklin County Jail

The recipient of the Continuous Improvement award works passionately to hone processes, services and themselves, knowing that big results come from many small changes over time. This employee is someone who continuously drives to improve themselves, their teams and those around them to include the system in which they live and work in daily. He or she is ambitious, an out-of-the-box thinker, process driver and a challenger of tasks.

“ I am truly honored to not only have been nominated, but also selected as a SERVICE values award recipient. Receiving this award is a testament to the amazing support system I have at Franklin County. I am grateful to be a part of a wonderful team of officers, treatment staff, support staff and administration at the Jail who have always been there to offer their knowledge, experience and guidance. ”